

# Nh1816 Verzekeringen (Insurance)

A Customer Reference Case

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## **About Nh1816 Verzekeringen**

For nearly 200 years, Nh1816 Verzekeringen has insured the heart and the home. Originally starting out as a mutual fire insurance company it is now operating nationally as an independent, autonomous and cooperative non-life and life insurance company.

Since 1816, Nh1816 Verzekeringen located in the Dutch city of Oudkarspel, has now developed into a medium size damage and life insurer, exclusively collaborating with professional insurance advisors. Nh1816 Verzekeringen has built a reputation as 'Best Damage Insurer in the Netherlands' and the company is the market leader in the Netherlands when it comes to private insurance.

#### **Customer Focus**

Nh1816 Verzekeringen is a cooperation, where shareholder-interest plays no role. Only the client's interests are key. Insuring in a cooperative manner is covering risks while taking the world around us into account. The realization that we can make a difference, if we join forces to do so.

Nh1816 Verzekeringen operates transparently and without a profit purpose. A portion of the profits made by Nh1816 Verzekeringen, is given back to society through social projects.

Already 200 years of insurance experience and sense!

Nh1816 Verzekeringen works exclusively with local insurance advisers. They offer advice that suits the personal circumstances of their customers, but also it offers assistance in case of incidents. Local insurance advisors who work with Nh1816 Verzekeringen Insurance get an unprecedented appreciation for their service. On average customers give them a 8.8 on a scale of 1-10.

### The Challenge

At Nh1816 Verzekeringen several files were shared amongst each other via e-mail or open source programs. For example, by the use of 'consumer applications "such as Dropbox, of which the use in a business environment is not recommended.

Besides that, an autonomous data growth has arised at Nh1816 Verzekeringen, of which the volume of the files also substantially increased. Additionally, Nh1816 Verzekeringen wants to have control over the files by knowing where they are located and how they are shared.

Also, the laws and regulations are changing within the financial sector. The Dutch Authority of Financial Markets (AFM) is supervising and needs to know how data is handled.



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### The Result

Through the use of Storgrid, Nh1816 Verzekeringen has control and transparency within the file structure and visiblity as to the location of files.

As Storgrid can be integrated with Active Directory, it is possible to set rules and policies for specific data sets and user groups. Storgrid allows visiblility on what data is shared with whom, when and where.

The employees of Nh1816 Verzekeringen can access their files from any location, within the infrastructure of the Nh1816 Verzekeringen network.

As a result, for example, it has become extremely easy to host presentations from any device for the employees of Nh1816 Verzekeringen



Sander Bruins, IT Manager, Nh1816 Verzekeringen

"With this secure data tool we can share information in a structured manner, not limited by the location or the device. That gives a safe feeling", says Sander Bruins, IT manager at Nh1816 Verzekeringen.

"We are pleased that we able to offer, together with our partner ION-IP, specialist in IT process optimalisation, Nh1816 an adequate solution for their data challenge", says Erik van den Berg, channel director Benelux of Storgrid.